

SubPortal.io

Privacy Policy

Last Updated: December, 2017.

This Privacy Policy governs the manner in which SubPortal (“**SubPortal**”, “**we**”, “**us**”, “**our**”) collects, uses, maintains and discloses information collected from users (each, a “User”) of the www.SubPortal.io website (“**Website**”).

This privacy policy applies to the Website and the Services offered by SubPortal.

1. Personal identification information

a) We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, place an order, subscribe to the newsletter, respond to a survey, fill out a form, purchase Services, and in connection with other activities, services, features or resources we make available on our Website.

b) Users may be asked for, as appropriate, name, email address, mailing address, phone number, credit card information. Users may, however, visit our Website anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Website related activities.

2. Non-personal identification information

a) We may collect non-personal identification information about Users whenever they interact with our Website.

b) Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Website, such as the operating system and the Internet service providers utilised and other similar information.

3. Web browser cookies

Our Website may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Website may not function properly.

4. How we use collected information

SubPortal may collect and use Users personal information for the following purposes:

- **To improve customer service**
Information you provide helps us respond to your customer service requests and support needs more efficiently.
- **To personalise user experience**
We may use information in the aggregate to understand how our Users as a group purchase Services or use the services and resources provided on our Website.
- **To improve our Website/Services**
We may use feedback you provide to improve our Website and Services.
- **To process payments**
We may use the information Users provide about themselves when placing an order for Services. We do not share this information with outside parties except to the extent necessary to complete an order for the Services.
- **To run a promotion, contest, survey or other Website feature**
To send Users information they agreed to receive about topics we think will be of interest to them.

- **To send periodic emails**

We may use the email address to send User information and updates pertaining to their order. It may also be used to respond to their inquiries, questions, and/or other requests. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or User may contact us via our Website.

5. How we protect your information

a) We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorised access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Website.

b) Sensitive and private data exchange between the Website and its Users happens over a SSL secured communication channel and is encrypted and protected with digital signatures. Our Website is also in compliance with PCI vulnerability standards in order to create as secure of an environment as possible for Users.

6. Third party websites

a) Users may find advertising or other content on our Website that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Website.

b) In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Website, is subject to that website's own terms and policies.

7. Changes to this privacy policy

a) SubPortal has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the top of this page.

b) We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

8. Your acceptance of these terms

a) By accessing this Website, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Website.

b) Your continued access to the Website following the posting of changes to this policy will be deemed your acceptance of those changes.

9. Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this Website, please feel free to [Contact Us](#).